



# Consumer Grievance Redressal Forum

FOR BSES YAMUNA POWER LIMITED

(Constituted under section 42 (5) of Indian Electricity Act. 2003)  
Sub-Station Building BSES (YPL) Regd. Office Karkardooma,

Shahdara, Delhi-110032

Phone: 32978140 Fax: 22384886

E-mail:cgrfbyp@hotmai.com

SECY-CHN 015/08NKS

C A No. Applied for  
Complaint No. 214/2022

**In the matter of:**

Dilfraj .....Complainant

**VERSUS**

BSES Yamuna Power Limited .....Respondent

**Quorum:**

1. Mr. P.K. Singh, Chairman
2. Mr. Nishat Ahmed Alvi, Member (CRM)
3. Mr. P.K. Agrawal, Member (Legal)

**Appearance:**

1. Mr. Neeraj Kumar, Counsel of the complainant
2. Ms. Ritu Gupta, Mr. Imran Siddiqi & Ms. Divya Sharma, On behalf of BYPL

## **ORDER**

Date of Hearing: 10<sup>th</sup> January, 2023

Date of Order: 12<sup>th</sup> January, 2023

**Order Pronounced By:- Mr. Nishat Ahmed Alvi, Member (CRM)**

1. Present complaint has been filed by the complainant alleging that complainant's application for new connection has been rejected on the pretext of building under construction. Complainant, pleading that respondent has wrongly concluded that the premises of the complainant is under construction, has prayed this Forum for grant of his complaint by issuing directions to the respondent to allow his applications for new connection.

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2. The complainant in her complaint stated that she applied for new electricity connections vide request no. 8005542903 & 8005542914 at premises no. 1/3450, Main Ram Nagar, Shahdara, Delhi-32. She also submits that respondent rejected her applications for new connection on the pretext of premises booked in MCD objection list and ownership dispute/court case pending. She further added that already there are three connections installed at the subjected premises. Therefore, complainant's application for new connection may be granted.
3. During the course of hearings the representative of the complainant submitted that he applied for three connections and OP has released one connection, two connections are still pending for release. OP submitted that commercial formalities are pending against both the applications of the complainant. On hearing dated 15.12.2022, representative of OP submitted that they have released the connection and installation is pending and same will be done within a day.
4. Case was put up for final arguments on 10.01.2023, when this Forum has received an application moved by the complainant that OP had released the pending two connections, therefore, his grievance has been redressed. Having no grievance complainant has prayed for directions to allow him to withdraw his complaint.
5. In the facts and circumstances the withdrawal is allowed. Hence, complaint is dismissed as withdrawn.
6. No order as to the cost. Both the parties should be informed accordingly.  
File be consigned to Record Room.

  
(NISHAT A. ALVI)  
MEMBER (CRM)

  
(P.K. AGRAWAL)  
MEMBER (LEGAL)

  
12/11/23  
(P.K. SINGH)  
CHAIRMAN